



دبي التجارية
DUBAI TRADE

DP World Hamriya - Operations Certificate Enquiry User's Manual

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Hamriya - Operations Certificate Enquiry

Table Designs

DOCUMENT DETAILS

Document Name	Hamriya – Operations Certificate Enquiry
Project Name	
Business Unit	DP World
Author(s)	DT Training Dept.
Last Updated Date	20 th October, 2025
Current Version	1.0

This service enables Shipping Agents to view, print payment receipts, and print certificate/NOC approved by Hamriya Port Authority.

Navigation:

1. Login to **Dubai Trade**
2. Go to **Hamriya**
3. Then, **Enquiry**
4. Then Go to **Operations Certificate**

Procedure:

1. The below screen will be displayed. Use the different search criteria then click "Search" to display records.

The screenshot shows a web application interface for "Enquiry Operations Certificate". At the top, a breadcrumb trail reads "Home > Enquiry > Enquiry Operations Certificate". The main heading "Enquiry Operations Certificate" is in red. Below it is a search form with the following fields: "Request Type" (a dropdown menu currently showing "-- Please Select --"), "Request No" (a text input), "Vessel Name" (a text input), "From Date" (a date picker showing "16-Oct-2025" with a calendar icon and the format "DD-MON-YYYY"), "Rotation Number" (a text input with a magnifying glass icon), "Vessel Number" (a text input with a magnifying glass icon), "To Date" (a date picker showing "22-Oct-2025" with a calendar icon and the format "DD-MON-YYYY"). A red note below the date pickers states "(The date range cannot exceed 7 days)". At the bottom right of the form are two buttons: "Search" (highlighted with a red rectangle) and "Reset".

This image is a close-up of the "Request Type" dropdown menu from the search form. The menu is open, showing a list of options: "-- Please Select --", "BUNKERING", "NOC for Maintenance Hot Work", "NOC for Inspection / Replacement", "Drinking Water", "Other NOC", "NOC to Change vessel details", and "Express Berth -Wharfage". The first option, "-- Please Select --", is highlighted with a blue background.

2. Records will be displayed on this page where you can ***view the details of the request***, ***print the receipt***, and ***print the NOC/certificate*** once approved.

Enquiry Operations Certificate

Request Type -- Please Select --
Request No
Vessel Name
From Date
DD-MON-YYYY
(The date range cannot exceed 7 days)

Rotation Number
Vessel Number
To Date
DD-MON-YYYY

Search

Reset

Request No	Date of Request	Request Type Desc	Request Desc	Status	Payment Status	Action	Print Receipt	Print Certificate
100000000523	22-Oct-2025	Other NOC	No Objection Certificate for entering a Vessel in Port under letter from Agent / Consignee	APPROVED	Success	Details	Print	Receipt
100000000524	22-Oct-2025	Drinking Water	Miscellaneous service - drinking water	CANCELLED	Success	Details	Print	
100000000522	21-Oct-2025	Drinking Water	Miscellaneous service - drinking water	MORE DETAILS	Success	Details	Print	
100000000521	21-Oct-2025	Drinking Water	Miscellaneous service - drinking water	PENDING	Error	Details		
100000000519	21-Oct-2025	BUNKERING	Vehicle engagement permit for bunkering / refuelling	PENDING	Error	Details		
100000000520	21-Oct-2025	BUNKERING	Vehicle engagement permit for bunkering / refuelling	PENDING	Error	Details		

Any remarks will be displayed here:

Operation Certificate Details

Request No 100000000522
Request Type Drinking Water
Request Type Description Miscellaneous service - drinking water
Rotation Number 700244
Vessel Number 02071901
Requester Name MAERSK KANOO UAE LLC
Vessel Name Test 02071901
Date Of Request 21-Oct-2025
From Date 22-Oct-2025
To Date 23-Oct-2025
Total Gallons 50
Total Tons 50
Total Tons
Tariff Remarks

Customer Remarks

Please clarify why this has been returned. Thank you

Approver Remarks

Please upload proper documentation for Drinking Water request. Below document is not sufficient. Provide EMDAD's approval.


Cancel Remarks

Operation Certificate Documents

Uploaded File [1.pdf](#)

Back

Sample Payment Receipt:

		Emirates Ports Company Hamriya Port Department P.O.Box: 17000 Dubai United Arab Emirates Tel.: +971 -4 - 2059800 Fax : +971 - 4 - 2663337 www.dpworld.com / www.emiratesportscompany.com	
TAX INVOICE-COPY (CASH ACCOUNT)			
Request No :	100000000523	Receipt No :	3003
Customer Name :		Receipt Date :	22-Oct-2025
Customer Address :	UNITED STATES OF AMERICA	TRN No :	998877
DESCRIPTION	AMOUNT	VAT%	TOTAL AMT
No Objection Certificate for entering a Vessel in Port under letter from Agent / Consignee (Tax Code :AE_VAT_AR_01)	200	0.0	200.0
Net Amount			200.0
Mode of Payment		Amount	
Against Rosoom Payment		200.0	
Payer Details			
Paid By - I			
Tax Code	Tax Description		
AE_VAT_AR_01	The transaction is outside the scope of UAE VAT.		
Printed On: 22/Oct/25 10:46 AM			

Sample NOC/Operations Certificate:



Certificate No: 100000000523
Date: 22-Oct-2025

Emirates Ports Company
Hamriya Port Department
P.O.Box: 17000
Dubai
United Arab Emirates
Tel.: +971 -4 - 2059800
Fax : +971 - 4 - 2663337
www.dpworld.com / www.emiratesportscompany.com

Noc Vessel Entering at Port

No Objection Certificate for entering a Vessel in Port under letter from Agent /

Vessel Name	Test Vessel 5
Agent Name	M
Consignee Name	
No Of Labors	2
Work Period	22-Jan-2025 To 23-Jan-2025
Remarks	TEST

