

# JAFZA eSERVICES Update Employee New Passport Details User's Manual

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## **DOCUMENT DETAILS**

#### **Document Information**

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Version	Date	Name	Designation	Comments

#### Distribution

Version	Location

#### Update Employee New Passport Details

This service is to update an employee's new passport details.

#### Navigation:

- 1. Login to **Dubai Trade**
- 2. Go to **Employee Services** from the menu on the left
- 3. Then under Other Services go to Update Employee New Passport Details Approval



4. The below screen will be displayed where you can **View** or **Search for SR**.

Jafza Update passport details			F	Create New Request
<ul> <li>Edit SR</li> <li>Upload Document.</li> <li>Cancel SR</li> <li>Update Address</li> <li>View SR Details</li> </ul>				
SR Number	Select Status	7 Search		
SR Number SR Type Em	ployee Name Status	Creation Date Last Update Date	Actions	

5. Click Create New Request

Jafza Update passport details	F	Create New Request
<ul> <li>✓ Edit SR</li> <li>✓ Upload Document</li> <li>⊘ Cancel SR</li> <li>✓ Update Address</li> <li>✓ View SR Details</li> </ul>		
SR Number Select Status		
SR Number SR Type Employee Name Status Creation Date Last Update Date	Actions	

6. Enter/Update the details and click Save and Continue

## Update Employee New Passport Details

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	1			(2)	3
Se	ervice Request			Upload Document	Summary
				Once you have entered atleast the mandatory information, you can : ater using Search, modified if needed and Submitted for Approval/Submitted to Freezone	
Company Name	e: Dubai				
	Company Id	1673		Request Reason	
	Employee Number *		9		
	New Passport Number *				
	New Passport Number * Employee Name				
	Employee Name	Search and Select	*	Jafza Comments	
	Employee Name Place Of Issue *	Search and Select DD-Mon-YYYY		Jafza Comments	
	Employee Name Place Of Issue * Country of Issue *		¥	Jafza Comments	

Save and Con

7. Upload the required Documents and click **Continue and Review** 

a Update passport details			0	B
Service Request		Upload	Document	Summary
Company Name: Dubai				SR Number: 20054421
Document Name	File Type	Mandatory	Upload File	View / Delete
New Passport page 1	jpg/jpeg/pdf	Yes	Drag and Drop	0 1
Old Passport page 1	jpg/jpeg/pdf	Yes	Drag and Drop	0
New Passport page 2	jpg/jpeg/pdf	No	Drag and Drop + Select a file or drop one here	0 m
Old Passport page 2	jpg/jpeg/pdf	No	Drag and Drop	•
Other documents 1	jpg/jpeg/pdf	No	Drag and Drop	0 面
Other documents 2	jpg/jpeg/pdf	No	Drag and Drop	0 1
Other documents 3	jpg/jpeg/pdf	No	Drag and Drop Select a file or drop one here	0
				Continue and Review

8. Review the details and click **Submit to FreeZone** 

# Update Employee New Passport Details

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<ul> <li>————————————————————————————————————</li></ul>		🕑		3
Service Request		Upload Document		Summary
① Details of the selected request are gi	ven below.			
Company Name: Dub	ai			SR Number: 20054421
Employee Number	1018746	Country	of Issue Philippines	
New Passport Number	EB6672123	Passport Date	of Issue 5-Nov-2021	
Employee Name	JOSE	Passport Date o	f Expiry 4-Nov-2028	
Place Of Issue	DFA PAMPANGA			
				Edit
Document Name		P	review	
Document Name New Passport page 1		P		

#### The below confirmation will be displayed

Vour request has been forwarded to the Free Zone for processing.	
Tour request has been forwarded to the Free Zone for processing.	
SR Number Employee Customer Status	
20054421 JOSE Dubai Submitted to Free Zone	



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