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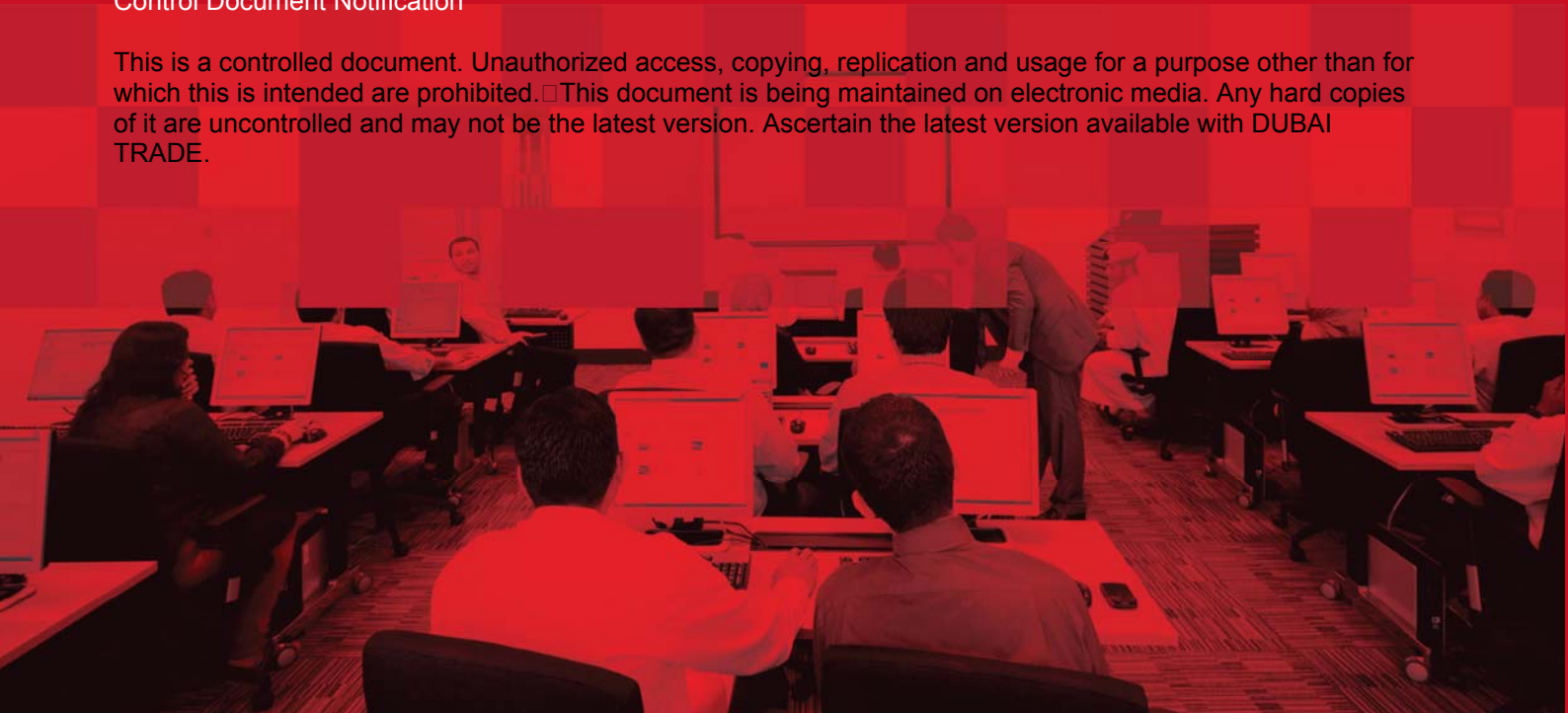
How to add Customs Inspections services on DT

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DOCUMENT DETAILS

Document Information

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Project Name	Customs user manuals
Business Unit	Dubai Customs
Author(s)	DT Training Dept.
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Revision History

Version	Date	Author	Designation	Description of change

Approval History

Version	Date	Name	Designation	Comments

Distribution

Version	Location

This user's manual aims to guide the admin/authorized users on how to add Customs Inspection services to their sub-users.

1. Login as an Admin/Authorized Person
2. Go to **Request > Amend Profile**



Note: if you are not able to see this service kindly make sure that you have logged in as an Authorized person.

3. Go to Manage Service



System will display the following screen:

Business Contact Details

Phone [Country - Area - Number]: 971-6- [REDACTED] Fax [Country - Area - Number]: 971-6- [REDACTED]

Email: [REDACTED] Operational Email: [REDACTED]

Website: [REDACTED] NOC Number: [REDACTED]

Chartered Flight Handler: ☐

Users

Amend Services

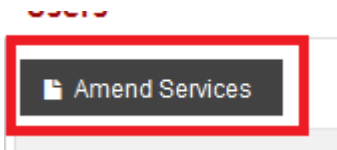
User ID	First Name	Middle Name	Last Name	User Code	Status
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	69627	Active
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	102141474	Active
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	30465	Active
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	64306	Active
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	19367	Active
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	20667	Active

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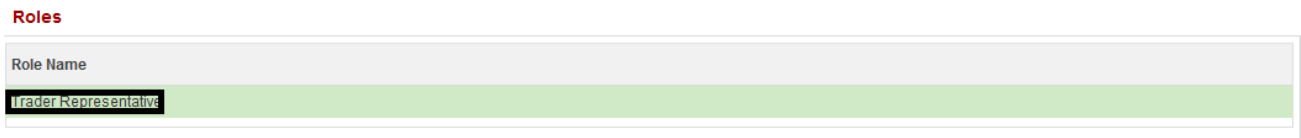
4. Select user ID to which you are adding the service to



5. Click **Amend Services**



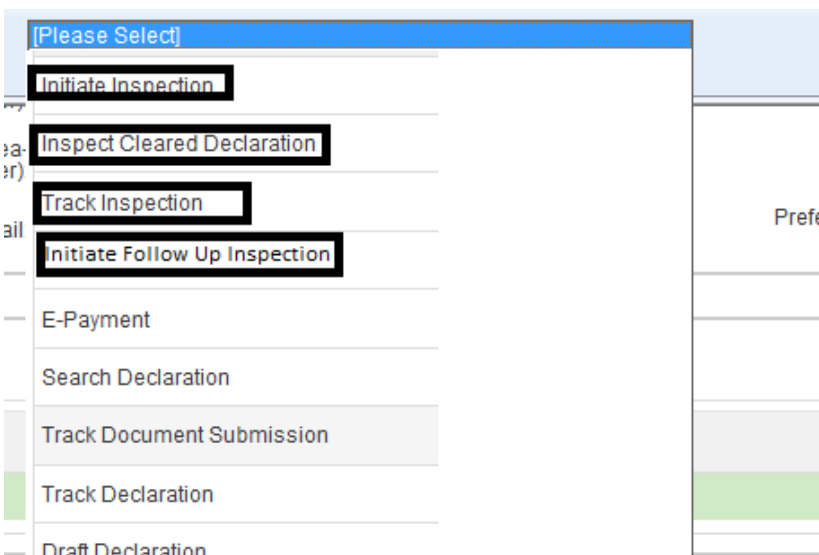
6. Select the role “**Trader Representative or Broker Representative**”



7. Click “**Add**” to continue



8. Select Inspection services from the dropdown



Note: you have to add the services **one by one**

Note: do the same to add any other service

9. Click the “**Save**” button



10. Click the “Submit” button on top



Note: Request will be approved and service will be available immediately

11. Login to the user id and start using inspection services

