



Dubai Customs e Services

Track VCC Request

User's Manual

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Document Details

Document Information

DOCUMENT NAME	Track VCC Request
PROJECT NAME	VCC
BUSINESS UNIT	Dubai Customs
AUTHOR(S)	DT Training Dept.
LAST UPDATED DATE	15 th Jun 2014
CURRENT VERSION	1.1

Revision History

VERSION	DATE	AUTHOR	DESIGNATION	DESCRIPTION OF CHANGE

Approval History

VERSION	DATE	NAME	DESIGNATION	COMMENTS

Distribution

VERSION	LOCATION

New VCC Request

Dubai Trade



This service helps Traders/Brokers to Track their VCC request (Vehicle Clearance Certificate) online on Dubai Trade portal.

1. Login to Dubai Trade.ae
2. Go to Mirsal II >> Support Services >> Track VCC Request
3. You can search by:
 - VCC Request No.

Track VCC Request

Search By *	VCC Request No.
VCC Request No.	
VCC Request No. *	<input type="text"/>

- Declaration No.

Track VCC Request

Search By *	Declaration No.
Declaration No.	
Declaration No. *	<input type="text"/>

- General Details.

Track VCC Request

Search By *	General Details
General Details	
Customer Type *	[Please Select]
Customer Code *	<input type="text"/>
From Date *	15-06-2014
To Date *	15-06-2014

4. Click on search

New VCC Request Dubai Trade



Track VCC Request - Search

Results

Request No.	Request Date	Request Type	Declaration No.	Requested For	Request Status	Remarks	Action
662	23-02-2014	New VCC Request	1010121032914	AE-1049732 - UAT1PCBSCB	Under Processing	Your requested VCCs have now been processed. Please print acknowledgement mail and proceed to Customs Office to collect VCC.	

Note: system display a list of you VCCs with the status of the request as below:

Your request status will be **completed** incase all the VCC's are Printed or cancelled, otherwise the status will show **Under Processing**

- To Check VCC status you need to click on the request number:

VCC Request Details

Request No.:	662	Declaration No.:	1010121032914
Request Date:	23-02-2014	Declaration Date:	05-02-2014
Request Type:	New VCC Request	Delivery Mode :	Hand delivery
Request Status :	Under Processing	Shipment Ref No. :	
Requested For :	AE-1049732 - UAT1PCBSCB	Delivery Address :	
Requested By :	AE-1049732-UAT1PCBSCB	Remarks :	-
No. of Vehicle(s) :	1		

Charges and Payment Details

Collection Ser. No.	Charge Type	Payment Mode	Amount	Account No./Cheque No.	Receipt or Ref. No.
1	VCC Charge	Credit/Debit Account	30	1222528	D-504630

VCC/Vehicle Details

VCC Number	Chassis No.	Engine No.	Brand	Make	Model Year	VCC Status	Remarks
8034040	CHASSIS02	ENGINE2	ACURA	Aston Martin	2012	Generated	GCC Standard

Note: System will display you VCC request details as below:

Generated: VCC is ready to be printed

Printed: VCC is printed and handed over to the customer

Cancelled: VCC is cancelled

Note: you can print an acknowledgement which will help you to collect you VCC from Customs Counters.

Note: you need to collect you VCC within 90 days from the request date, otherwise, it will automatically cancel.