



دبي التجارية
DUBAI TRADE

DP World e-Token Enquiry User's Manual

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Table Designs

DOCUMENT DETAILS

Document Name	e-Token Enquiry
Project Name	
Business Unit	DP World
Author(s)	DT Training Dept.
Last Updated Date	25 th November, 2022
Current Version	3.0

This service enables users to enquire their e-Token. Please note the new features below:

- *Single token with one 'time slot' for multi-terminal jobs. The time slot shall be checked at the time of reporting to the first terminal gate.*
- *Terminal-wise 'Load Cut off' time is considered for 'Export In' tokens for full containers loading on multi-Terminal vessel calls.*
- *Amendments of seal and weight are allowed till the truck reports to terminal gate.*
- *Selection of Chassis type and container's position on the Trailer.*
- *Token Status is changed to "Completed" - once the EIR and Move Confirmed.*
- *Complete tracking and enquiry of e-token and printing of payment receipt from enquiry service.*
- *My Tokens - Token List for all the token generated by the user for last 30 days in e-Token Request screen.*

Navigation:

1. Login to **Dubai Trade**
2. Go to **Enquiry**
3. Then Go to **EToken New**

The below screen will be displayed

Search Gate Booking

Port
JEBEL ALI

Search By
TOKEN NUMBER

Search Value

Search

Advanced Search

Reset

Procedure:

1. Enter any of the search criteria and click **Search**

Search Gate Booking

Port
JEBEL ALI

Search By
TOKEN NUMBER

Search Value

Search

Advanced Search

Reset

NOTE: *Advanced Search is also available*

Gate Booking Advance Search Enquiry

Search By
Token No.
Haulier
C & F Agent
DO Number

Truck No.
DPW Reference
Shipper
Container No.


Receipt No.
Agent Reference
From Date
Token Status

Nomination Ref No.
Bill Of Entry
To Date


Search

Reset

The below details will be displayed below

Results									
Token No.	Truck No.	Time Slot	DPW BRN / BOE	Agent Reference	Container No.	Token Status	Haulier	Receipt	Action
400389	DXB-5184	30-11-2022 06:00-07:59	101-14112202-22		FCLC111150	ACTIVE	H00001	2211400408	
View 1 - 1 of 1									
							Previous	1	Next

2. Click Details

Results									
Token No.	Truck No.	Time Slot	DPW BRN / BOE	Agent Reference	Container No.	Token Status	Haulier	Receipt	Action
400389	DXB-5184	30-11-2022 06:00-07:59	101-14112202-22		FCLC111150	ACTIVE	H00001	2211400408	
View 1 - 1 of 1									
							Previous	1	Next

The below page will be displayed

Gate Booking - JEBEL ALI

Requested On 29-Nov-22 09:23
ACTIVE

Terminal Name
TERMINAL ONE

Token No.
400389

Payment Status
SUCCESS

Receipt No.
2211400408

Haulier
H00001-DETROIT SHIPPING L.L.C

Container Details

Terminal	Consignee	ISO Group	Category-Status	Move Type	Container/Count	Heavy Duty	Weight(Tn)	Seal No	DPW Brn	Delv.Loc	Eir No
T1	SONY GULF FZE	RT[REF]-20	IMPORT - FULL	OUT	FCLC111150[0]	No	30	AEJEA1234A6		DUBAI - DEIRA CITY	

Time Slot & Payment Details

Registration Place
DXB

Plate Number
5184

Timeslot(Date/Time)
30-11-2022 06:00 - 07:59

Customer Reference

Notification Type
SMS

Mobile Prefix
050

MobileNo
3216549

Mode of Payment
Advance Deposit

Charge Details

Charge Description	Amount	VAT%	VAT Amount	Total Amount
Token Processing Charge - Online	25 AED	0%	0 AED	25 AED
Total Charges for Gate Booking	25 AED		0 AED	25 AED

View Token

View Receipt

Back

Back: To go back to enquire another e-Token

View Token: To view and print the e-Token



e-TOKEN SLIP - JEBEL ALI

Terminal - T1
Booked Time Slot - 29-Nov-22 02:00-03:59

Issue Time : 28-Nov-22 12:49	Token No : 400384	Token Status : ACTIVE
Vehicle No : DXB-5184	Mobile No : 050-1234567	Generated By : F7100-SONY GULF FZE
Notification Type : SMS	Customer Ref. :	Haulier : H00001-DETROIT SHIPPING L.L.C
Email :		

Container No	Line	MoveType	Catg-Status	ISO Code	Weight (Tons)	Seal No	In Gate	DeliveryLocation	Imco
FCLC111151[0]	MSK	OUT	IMPORT-FULL	22R1	30	AEJEA1234A6	GATE-3	DUBAI - AL QUSSAIS INDUSTRIAL	1.1 - 2345.5.1 - 1222.7 - 1235

Note:

If you are not served within 30 minutes in yard Please Contact the Gate Admin : +971 4 8898503 / Below 24 Hours Operation

T1: Contact +971 4 8898517
 T2: Contact +971 4 8898784 & 8898786 (Full or Empty Boxes)
 T3: Contact +971 4 8899315 (Full or Empty Boxes)
 T4: Contact +971 4 8898668 (Full or Empty Boxes)

DED (MT Nomination) Please contact the below numbers

T1 : +9714 - 8898602
 T2 : +9714 8898662
 T3 : +9714 8898499
 T4 : +9714 8897011

Communicate Token # Time Slot and Gate ID to the Driver

For Terminal 1 And 3

Please proceed to Ramp Number 15 and counter 1 in Gate 3 Inspection complex for Unified Inspection by Dubai Customs and Dubai Municipality. For Reefer Containers,you can proceed to any available ramp in Gate 3 Inspection Complex

For Terminal 2

Please proceed to, Ramp Number 1 and counter 9 in Terminal 2 Inspection facilities for Unified Inspection by Dubai Customs and Dubai Municipality. For Reefer Containers,you can proceed to any available ramp in Terminal 2 inspection complex

For Terminal 4

Please proceed to, Ramp Number 1 and counter 9 in Terminal 2 Inspection facilities for Unified Inspection by Dubai Customs and Dubai Municipality. For Reefer Containers,you can proceed to any available ramp in Terminal 2 inspection complex

Use lane 1 for 2 or more containers

On approaching the Terminal Gate please make sure the container doors are closed

Speed limit is 5 kmh when passing Terminal Gates and 30 kmh inside the Terminal

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**Safety Regulations
Jebel Ali Port Terminal**



Seat Belts must be worn



Flashing Amber Beacon must be On



PPE is Mandatory



Maximum Speed Limit is 30 KMPH



Mobile prohibited when driving



Smoking Prohibited in Port Premise




No Pedestrian Activities in Restricted Areas



No U-Turns Allowed in Restricted Areas

View Receipt: To view and print the Receipt



Jebel Ali Terminals FZE
P.O Box no. 17000, Dubai, UAE
04-88155555
Customerservice@dpworld.com
www.dpworld.ae
100057605600003

INVOICE (Cash Account)

Receipt No : 2211400403
Transaction : 28-Nov-22 12.49
Customer : H00001/D SHIPING L.L.C
Email :

Transaction ID : 2211400289
TRN : VAT020
eToken No : 400384
Token Status : **ACTIVE**

Charge Description	Amount	VAT%	VAT Amount	Total	
Token Processing Charge - Online Tax Code: AE_VAT_AR_11	25.00	0.00	0.00	25.00	
Total (in AED)	25.00		0.00	25.00	

Payment Details

Mode of Payment : Advance Deposit
Amount : 25.00

Payer Details

Paid By : F7100 - FZE
Created By : fzuser

Customer Reference :
Tax Description :
AE_VAT_AR_11 The transaction is subject to the 0% rate based on Article 45 sub 2 and 7 of the Federal Decree-Law No 8 of 2017.

NOTE :- E-TOKEN CHARGES ARE NON-REFUNDABLE.

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