

DP World e-Token Enquiry User's Manual

Copyright Information

Copyright © 2022 by Dubai Trade. All rights reserved This document and all associated attachments mentioned therein are the intellectual property of Dubai Trade. This document shall be used only by persons authorized by DUBAI TRADE, for the purpose of carrying out their obligations under a specific contract with DUBAI TRADE. Unauthorized copying, printing, disclosure to third party and transmission of this document to any other destination by any media will constitute an unlawful act, attracting appropriate legal actions.

Control Document Notification

This is a controlled document. Unauthorized access, copying, replication and usage for a purpose other than for which this is intended are prohibited. This document is being maintained on electronic media. Any hard copies of it are uncontrolled and may not be the latest version. Ascertain the latest version available with DUBAI TRADE.



Table Designs

DOCUMENT DETAILS

Document Name	e-Token Enquiry
Project Name	
Business Unit	DP World
Author(s)	DT Training Dept.
Last Updated Date	25 th November, 2022
Current Version	3.0

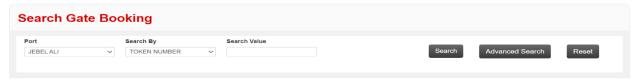
This service enables users to enquire their e-Token. Please note the new features below:

- Single token with one 'time slot' for multi-terminal jobs. The time slot shall be checked at the time of reporting to the first terminal gate.
- Terminal-wise 'Load Cut off' time is considered for 'Export In' tokens for full containers loading on multi-Terminal vessel calls.
- Amendments of seal and weight are allowed till the truck reports to terminal gate.
- Selection of Chassis type and container's position on the Trailer.
- Token Status is changed to "'Completed" once the EIR and Move Confirmed.
- Complete tracking and enquiry of e-token and printing of payment receipt from enquiry service.
- My Tokens Token List for all the token generated by the user for last 30 days in e-Token Request screen.

Navigation:

- 1. Login to Dubai Trade
- 2. Go to Enquiry
- 3. Then Go to EToken New

The below screen will be displayed



Procedure:

1. Enter any of the search criteria and click Search



NOTE: Advanced Search is also available



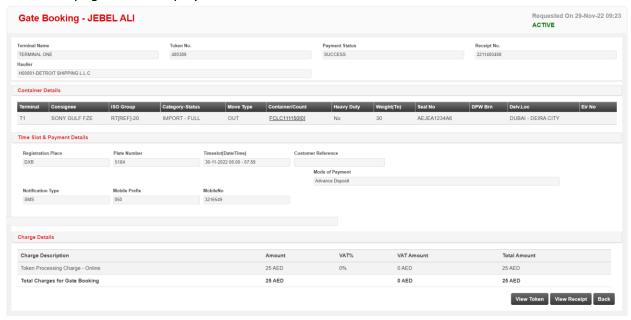
The below details will be displayed below



2. Click Details

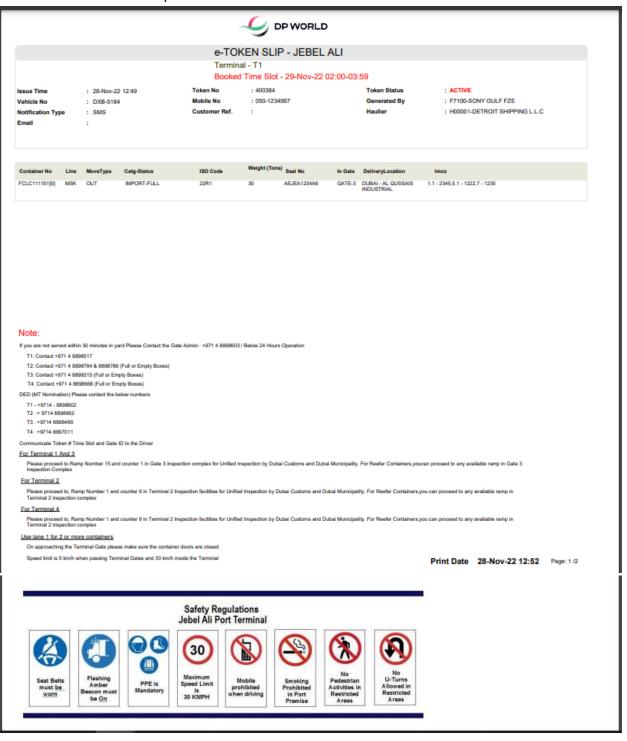


The below page will be displayed



Back: To go back to enquire another e-Token

View Token: To view and print the e-Token



View Receipt: To view and print the Receipt



Jebel Ali Terminals FZE P.O Box no. 17000, Dubai, UAE 04-88155555 Customerservice@dpworld.com www.dpworld.ae 100057605600003

INV	OIC	(Cash	Account)
III A V		_ (Casii	Account

Receipt No : 2211400403

Transaction : 28-Nov-22 12.49 Customer : H00001/D SHIPPING L.L.C

.

: 221140028 : VAT020 : 400384 : ACTIVE

Print Date 28-Nov-22 12:54

Page: 1 /2

Charge Description	Amount	VAT%	VAT Amount	Total	
Token Processing Charge - Online	25.00	0.00	0.00	25.00	
Tax Code: AE_VAT_AR_11					
Total (in AFD)	25 00	ı	1 0.00	25.00	1

Payment Details

Mode of Payment Advance Deposit

Amount 25.00

Payer Details

Paid By F7100 - FZE

Created By fzuser

Customer Reference:

Tax Description:

AE_VAT_AR_11 The transaction is subject to the 0% rate based on Article 45 sub 2 and 7 of the Federal Decree-Law No 8 of 2017.

6

NOTE :- E-TOKEN CHARGES ARE NON-REFUNDABLE.

