DP World e-Certificates User's Manual

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e-Certifcates

This service enables Users to request for a e-Certificate from DP World

Navigation:

1. Login to **Dubai Trade**
2. Go to **Request**
3. Then Go to **e-Certificates**

The below screen will be displayed

Landing Certificate: *This service is used to request a landing certificate for goods arrived to any of DP World ports. It is mainly an evidence for: cargo arrival, insurance claims, cargo conditions, and other legal cases.*

No Objection Certificate: *This document is generated by DP World to Jebel Ali FZ customers to allow exporting/releasing their goods that have arrived to the country (at any other sea/air ports) without the need to bring them to Jebel Ali Free Zone.*

Oil Cargo Discharge Certificate: *This document is generated by DP world to give details of the Oil Discharged for a particular shipment of oil.*

Cargo Clearance Certificate: *This document is generated to give details of the Cargo which was cleared from the Port.*

Procedure:

1. Select the **Certificate**

NOTE: *The screen requesting for the relevant certificate will be displayed. Enter all mandatory information and select if you require Online Certificate or Offline Certificate. Processing time and Charges Vary based on Selection*

e-Certifcates

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