



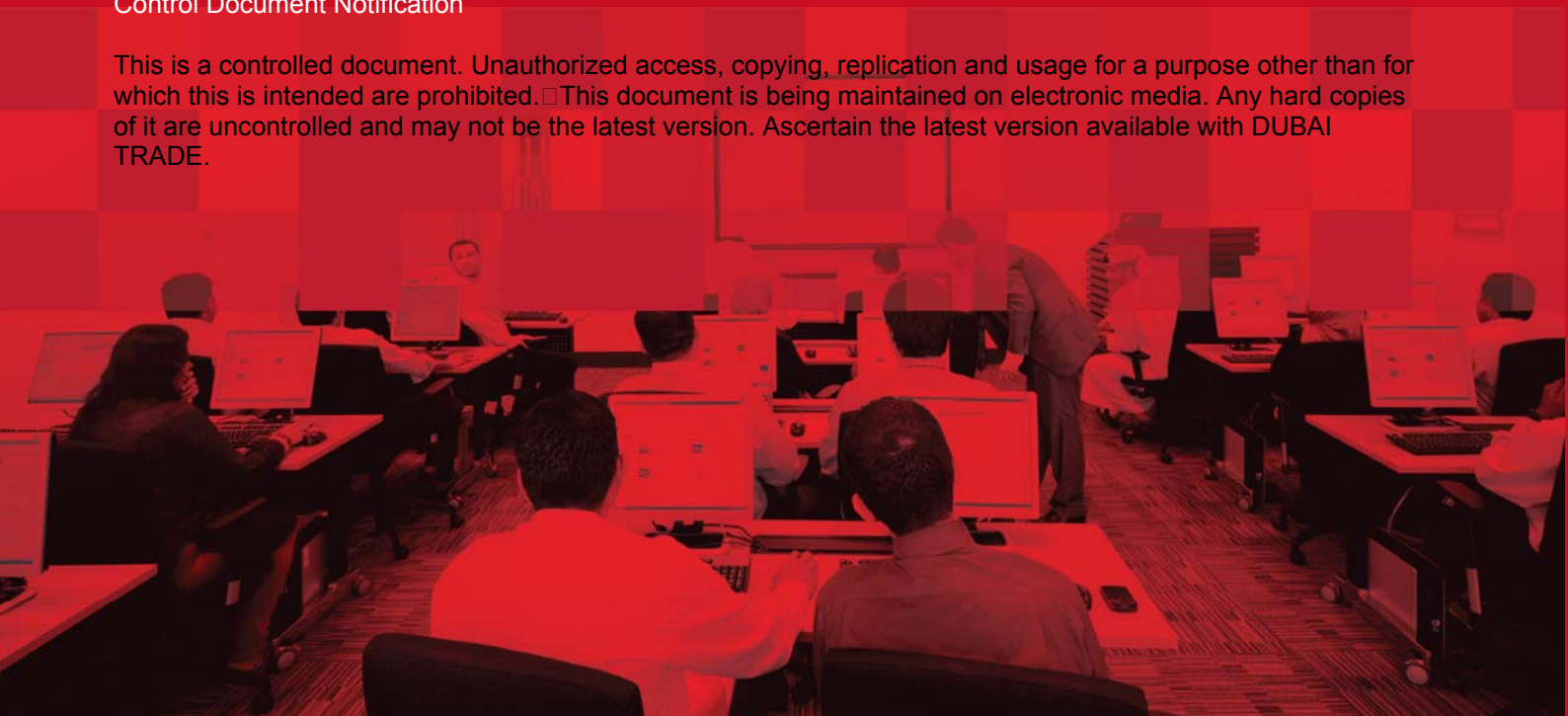
# DP World e-Certificates User's Manual

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# e-Certificates

## DOCUMENT DETAILS

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### Document Information

Document Name	e-Certificates
Project Name	e-Certificates
Business Unit	DP World
Author(s)	DT Training Dept.
Last Updated Date	30 <sup>th</sup> Jan, 2019
Current Version	1.0

### Revision History

Version	Date	Author	Designation	Description of change

### Approval History

Version	Date	Name	Designation	Comments

### Distribution

Version	Location

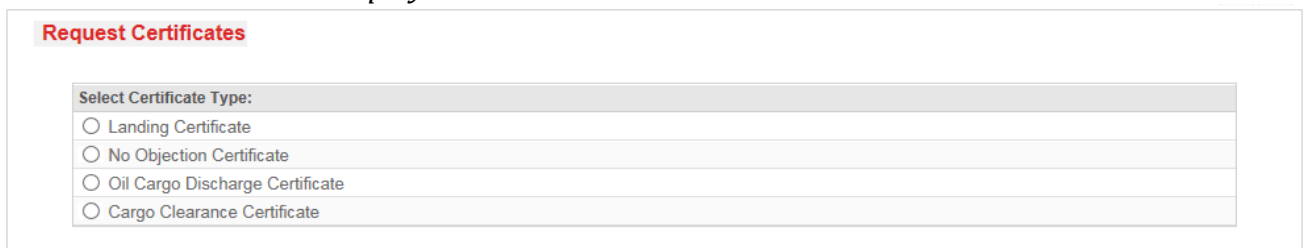
# e-Certificates

*This service enables Users to request for a e-Certificate from DP World*

## Navigation:

1. Login to **Dubai Trade**
2. Go to **Request**
3. Then Go to **e-Certificates**

*The below screen will be displayed*



**Request Certificates**

Select Certificate Type:

- ☐ Landing Certificate
- ☐ No Objection Certificate
- ☐ Oil Cargo Discharge Certificate
- ☐ Cargo Clearance Certificate

**Landing Certificate:** This service is used to request a landing certificate for goods arrived to any of DP World ports. It is mainly an evidence for: cargo arrival, insurance claims, cargo conditions, and other legal cases.

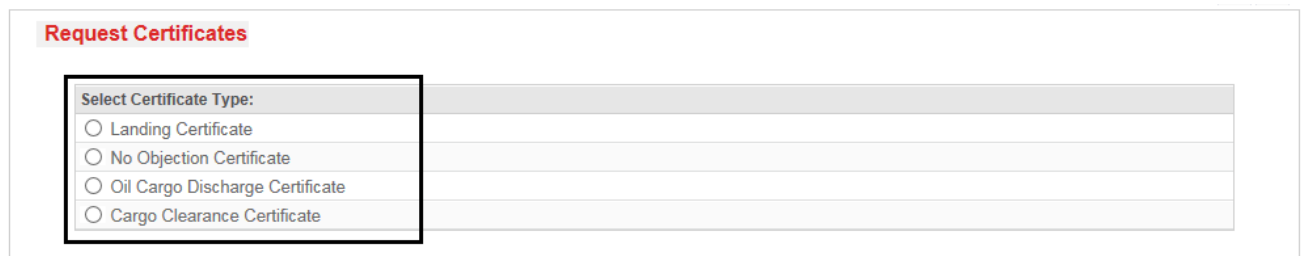
**No Objection Certificate:** This document is generated by DP World to Jebel Ali FZ customers to allow exporting/releasing their goods that have arrived to the country (at any other sea/air ports) without the need to bring them to Jebel Ali Free Zone.

**Oil Cargo Discharge Certificate:** This document is generated by DP world to give details of the Oil Discharged for a particular shipment of oil.

**Cargo Clearance Certificate:** This document is generated to give details of the Cargo which was cleared from the Port.

## Procedure:

1. Select the **Certificate**



**Request Certificates**

Select Certificate Type:

- ☐ Landing Certificate
- ☐ No Objection Certificate
- ☐ Oil Cargo Discharge Certificate
- ☐ Cargo Clearance Certificate

**NOTE:** The screen requesting for the relevant certificate will be displayed. Enter all mandatory information and select if you require Online Certificate or Offline Certificate. Processing time and Charges Vary based on Selection

