



# DP World Shipping Service Schedule – Enquiry User's Manual

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# Enquiry – Shipping Service Schedule

## DOCUMENT DETAILS

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### Document Information

Document Name	Shipping Service Schedule – Enquiry
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Business Unit	DP World
Author(s)	DT Training Dept.
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Current Version	2.0

### Revision History

Version	Date	Author	Designation	Description of change

### Approval History

Version	Date	Name	Designation	Comments

### Distribution

Version	Location

# Enquiry – Shipping Service Schedule

*This service enables Vessel Agents to enquire shipping service schedules online.*

## Navigation:

1. Login to **Dubai Trade**
2. Go to **Enquiry**
3. Click **Shipping Service Schedule**

*The below screen will be displayed*

### Enquiry Shipping Service Schedule

Search By

Agent Reference No <input type="text"/>	Line <input type="text"/>	Shipping Service Code <input type="text"/>
Service Type --Please select--	Status --Please Select--	Service Start Date <input type="text"/>
Service Category --Please select--		
Service End Date <input type="text"/>		

## Procedure:

1. Enter any of the Search criteria and click **Search**

### Enquiry Shipping Service Schedule

Search By

Agent Reference No <input type="text"/>	Line <input type="text"/>	Shipping Service Code <input type="text"/>
Service Type --Please select--	Status --Please Select--	Service Start Date <input type="text"/>
Service Category --Please select--		
Service End Date <input type="text"/>		

*The below details will be displayed*

Results

Agent Ref No	Service Code	Service Name	Leader Line	Service Type	Service Categor...	Start Date	End Date	Status	Action
<input type="checkbox"/> TESTREF1	TESTREF1	TESTREF1	MSK	Direct Feeder	Normal	02-Sep-20 13:35	14-Apr-21 13:35	Pending With Co...	<input type="button" value="Detail"/>
<input type="checkbox"/> ZT-1305-1	ZT-13051	TEST SERVICE FO...	MSK	Main Liner	Normal	01-Dec-20 10:38	31-Dec-25 10:38	Pending With Be...	<input type="button" value="Detail"/>
<input type="checkbox"/> REF482	S0482	S0482	MSK	Common Carrier	East Bound_Nor...	01-Feb-20 00:00	31-Jan-49 00:00	Pending With Be...	<input type="button" value="Detail"/>
<input type="checkbox"/> REF481	C481	RR_SHIPPINGS	SCL	Common Carrier	East Bound_Nor...	01-Feb-20 14:27	30-Apr-20 14:27	Pending With Co...	<input type="button" value="Detail"/>
<input type="checkbox"/> testsp1	SHA122	SHA INTL LINE	MSK	Common Carrier	East Bound_Nor...	21-Oct-19 08:04	28-May-20 08:04	Pending With Co...	<input type="button" value="Detail"/>
<input type="checkbox"/> AGENT04822	AGENT048	AGENT04822	SCL	Common Carrier	East Bound	01-Oct-19 11:56	11-Oct-19 11:56	Pending With Co...	<input type="button" value="Detail"/>
<input type="checkbox"/> AGENT1227	AGENT12	AGENT1227	MSK	Main Liner	Normal	05-Oct-19 00:00	01-Jan-49 00:00	Pending With Co...	<input type="button" value="Detail"/>
<input type="checkbox"/> MPTEST_250919	MPTEST_1	MPTEST_250919_N...	MSK	Common Carrier	Normal_North B...	30-Sep-19 09:03	09-May-20 09:03	Approved	<input type="button" value="Detail"/>
<input type="checkbox"/> LE_250919	LE_25091	LE_250919	MSK	Common Carrier	Normal	25-Aug-19 13:33	19-May-21 13:33	Approved	<input type="button" value="Detail"/>
<input type="checkbox"/> KC12	SHJAUH	SHJAUH SERVICE	MSK	Main Liner	Normal	23-Sep-19 09:25	31-May-20 09:25	Approved	<input type="button" value="Detail"/>

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2. Click on **Details** to view the details

Results

Agent Ref No	Service Code	Service Name	Leader Line	Service Type	Service Categor...	Start Date	End Date	Status	Action
TESTREF1	TESTREF1	TESTREF1	MSK	Direct Feeder	Normal	02-Sep-20 13:35	14-Apr-21 13:35	Pending With Co...	
ZT-1305-1	ZT-13051	TEST SERVICE FO...	MSK	Main Liner	Normal	01-Dec-20 10:38	31-Dec-25 10:38	Pending With Be...	
REF482	S0482	S0482	MSK	Common Carrier	East Bound_Nor...	01-Feb-20 00:00	31-Jan-49 00:00	Pending With Be...	
REF481	C481	RR_SHIPPINGS	SCL	Common Carrier	East Bound_Nor...	01-Feb-20 14:27	30-Apr-20 14:27	Pending With Co...	
testsp1	SHA122	SHA INTL LINE	MSK	Common Carrier	East Bound_Nor...	21-Oct-19 08:04	28-May-20 08:04	Pending With Co...	
AGENT04822	AGENT048	AGENT04822	SCL	Common Carrier	East Bound	01-Oct-19 11:56	11-Oct-19 11:56	Pending With Co...	
AGENT1227	AGENT12	AGENT1227	MSK	Main Liner	Normal	05-Oct-19 00:00	01-Jan-49 00:00	Pending With Co...	
MPTEST_290919	MPTEST_1	MPTEST_290919_N...	MSK	Common Carrier	Normal_North B...	30-Sep-19 09:03	09-May-20 09:03	Approved	
LE_250919	LE_25091	LE_250919	MSK	Common Carrier	Normal	25-Aug-19 13:33	19-May-21 13:33	Approved	
KC12	SHJAUH	SHJAUH SERVICE	MSK	Main Liner	Normal	23-Sep-19 09:25	31-May-20 09:25	Approved	

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The below details will be displayed

**Enquiry Shipping Service Schedule**

\* Agent Reference No: TESTREF1  
 \* Agent: UAE LLC  
 \* Terminal Call(Single/Multi): Single  
 Approx Total Moves Per Call: 100

Service Creation Date: 17-May-20 13:46  
 \* Shipping Service Leader Line: LINE  
 \* Service Type: Common Carrier  
 Leader Line Move Per Call: 80

\* Shipping Service Code: TESTREF1  
 \* Service Start Date: 02-Sep-20 13:35  
 \* Service Category: Normal  
 Leader Line Move Per Call(%): 80.0

\* Shipping Service Name: TESTREF1  
 \* Service End Date: 14-Apr-21 13:35  
 Remarks: Enter Input Text  
 Status: Pending With Commercials

**Terminal Details**

Terminal	Category	Total Moves/call	Leader Moves/call	Leader Moves/Call %	Terminal Call Frequency	EIA	ETD	Action
TERMINAL TWO	Normal	100	80	80.0	Weekly/Wednesday	00:00		

**Partner Lines Details**

Line	Start Date	End Date	Partner Line Moves per call	Partner Line Moves percentage	Action
LINE1	02-Sep-20 13:35	14-Apr-21 13:35	20	20.0	

**Ports Of Call Details**

Port Code	Start Date	End Date	Action
AEJEA	02-Sep-20 13:35	14-Apr-21 13:35	

**Vessels Details**

Line Code	Vessel	Start Date	End Date	Capacity	Tonnage	vessel LOA	Action
	HS1	02-Sep-20 13:35	14-Apr-21 13:35	3534	35981	231.0	

Audit Log   Notify   Print   Back

- Click **Audit Log** to view the log/history of the request
- Click **Notify** to send email confirmation of the request
- Click **Print** to print the confirmation of the request
- Click **Back** to go to the Enquiry - Shipping Service Schedule page

3. Select the request and click to generate a report of the shipping service schedule


Results

Agent Ref No	Service Code	Service Name	Leader Line	Service Type	Service Categor...	Start Date	End Date	Status	Action
<input checked="" type="checkbox"/>	TESTREF1	TESTREF1	MSK	Common Carrier	Normal	02-Sep-20 13:35	14-Apr-21 13:35	Pending With Co...	
<input type="checkbox"/>	ZT-1305-1	ZT-13051	MSK	Main Liner	Normal	01-Dec-20 10:38	31-Dec-25 10:38	Pending With Be...	
<input type="checkbox"/>	REF482	S0482	MSK	Common Carrier	East Bound_Nor...	01-Feb-20 00:00	31-Jan-49 00:00	Pending With Be...	
<input type="checkbox"/>	REF481	C481	SCL	Common Carrier	East Bound_Nor...	01-Feb-20 14:27	30-Apr-20 14:27	Pending With Co...	
<input type="checkbox"/>	testsp1	SHA122	MSK	Common Carrier	East Bound_Nor...	21-Oct-19 08:04	28-May-20 08:04	Pending With Co...	
<input type="checkbox"/>	AGENT04822	AGENT048	SCL	Common Carrier	East Bound	01-Oct-19 11:56	11-Oct-19 11:56	Pending With Co...	
<input type="checkbox"/>	AGENT1227	AGENT12	MSK	Main Liner	Normal	05-Oct-19 00:00	01-Jan-49 00:00	Pending With Co...	
<input type="checkbox"/>	MPTEST_290919	MPTEST_1	MSK	Common Carrier	Normal_North B...	30-Sep-19 09:03	09-May-20 09:03	Approved	
<input type="checkbox"/>	LE_250919	LE_25091	MSK	Common Carrier	Normal	25-Aug-19 13:33	19-May-21 13:33	Approved	
<input type="checkbox"/>	KC12	SHJAUH	MSK	Main Liner	Normal	23-Sep-19 09:25	31-May-20 09:25	Approved	

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**NOTE:** Multiple requests can be selected

# Enquiry – Shipping Service Schedule

- Report in Excel 

Agent code	Agent Ref No	Service code	Service Name	Service Start Date	Service End Date	Agent	Leader Line	Terminal Calls	Service Type	Service Category	Created By	Created Date & Time	Status	Approximate Total Moves Per call	Leader line moves per call (%)
A1	MPTEST_290919	MPTEST_1	MPTEST_290919_NAME	30-SEP-19 09:03	09-MAY-20 09:03	LLC UAE	LINE	Multiple Terminal	Common Carrier	Normal ,North Bound ,South Bound	promis.cam	29-SEP-19 09:15	Approved	1100	100
A1	AGENT1227	AGENT12	AGENT1227	05-OCT-19 00:00	01-JAN-19 00:00	LLC UAE	LINE	Single	Main Liner	Normal	ADMIN	05-OCT-19 09:55	Pending With Commercial	7	14.29
A1	AGENT04822	AGENT048	AGENT04822	01-OCT-19 11:56	11-OCT-19 11:56	LLC UAE	MARINE	Single	Common Carrier	East Bound	promis.cam	05-OCT-19 10:28	Pending With Commercial	22	13.64
A1	testlph1	SHA122	SHA INTL LINE	21-OCT-19 08:04	28-MAY-20 08:04	LLC UAE	JNE	Multiple Terminal	Common Carrier	East Bound ,Normal ,North Bound	mhs006	28-OCT-19 08:21	Pending With Commercial	2944	7.2
A1	REF481	C481	RR_SHPPINGS	01-FEB-20 14:27	30-APR-20 14:27	LLC UAE	MARINE	Multiple Terminal	Common Carrier	East Bound ,Normal ,North Bound	promis.cam	10-FEB-20 13:04	Pending With Commercial	55	9.09
A1	REF482	S0482	S0482	01-FEB-20 00:00	31-JAN-19 00:00	LLC UAE	K LINE	Multiple Terminal	Common Carrier	East Bound ,Normal ,North Bound ,South Bound	ADMIN	10-FEB-20 14:26	Pending With Berth Planner	1100	13.64
A1	TESTREF1	TESTREF1	TESTREF1	02-SEP-20 13:35	14-APR-21 13:35	LLC UAE	K LINE	Single	Common Carrier	Normal	mhs006	17-MAY-20 13:46	Pending With Commercial	100	80

- Report in PDF 


Print Date 18-May-20 13:12

### Shipping Service Schedule Report

Agent Ref No : MPTTEST_290919	Service Category : Normal ,North Bound ,South Bound
Agent Code : A1	Status : Approved
Agent : UAE LLC	Updated By : promis.r3
Service Code : MPTTEST_1	Updated Date & Time : 29-SEP-19 09:20
Service Name : MPTTEST_290919_NAME	Created By : promis.cam
Service Start Date : 30-SEP-19 09:03	Created Date & Time : 29-SEP-19 09:15
Service End Date : 09-MAY-20 09:03	Terminal Calls : Multiple Terminal
Leader Line : LINE	Approximate Total Moves Per call : 1100
Service Type : Common Carrier	Leader line moves per call (%) : 100
	Approval Remarks :

#### Terminal Information

Terminal	Category	Total Moves/Call	Leader Moves/Call	Leader Moves/Call %	Terminal Call Frequency	ETA	ETD
TERMINAL ONE	Normal	1000	1000	100	Tri-Weekly	Sunday 02:00	Sunday 6:45
TERMINAL THREE	North Bound	100	100	100	Weekly	Thursday 08:00	Thursday 10:22

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