Dear Customer,

In line with the Dubai Government paperless strategy, Dubai Customs is switching to Swift Bank Guarantees. You are kindly requested to approach your banking partner to issue the bank guarantees in favour of Dubai Customs to our advising bank **Emirates NBD**, Swift Code **EBILAEADXXX** in the appropriate format provided below.

For more information in this regard, kindly contact us on “Refund.Finance@dubaicustoms.ae”.

**Bank Guarantee Format**

Date:

To,

Dubai Customs

P O Box 63

Dubai, U.A.E

Dear Sir,

**Re: Our Guarantee No:………………for Dhs:……………**

At the request of M/s. (Company Name …..) having it’s registered address at (Company Address …). we, (Bank’s name……..) hereby undertake to pay to DUBAI CUSTOMS, having it’s registered address at P.O. BOX NO 63, DUBAI, UAE a sum not exceeding Dhs:……….(in words……..) in respect of payment of Customs Duties, Deposits, Fees, Charges, Fines and Other Customs Receivables.

The Guaranteed sum in whole or in part thereof without any limit on the number of claims during the guarantee period, shall be paid to you upon your first written demand despite any contestation on the part of M/s. (Company name………….)

The guarantee will be valid till 31st December, (*insert the current year*) and will be renewed automatically at the end of this year and of subsequent years for the full reinstated maximum liability unless you receive notice in writing from us of non-renewal at least one month before the expiry of any current annual period. A written or swift confirmation is required from Dubai Customs acknowledging the receipt of non-renewal notice.

We agree and declare that, at beneficiary’s option, this guarantee is also available at the counters of Emirates NBD Bank (P.J.S.C.) (the Advising Bank). We hereby authorize the Advising Bank to accept delivery of beneficiary instruction, advice or claim against this guarantee on our behalf without any liability on the part of the Advising Bank. Accordingly, notwithstanding anything said in the contrary in this guarantee, we, the issuing bank, unconditionally and irrevocably confirm that any of beneficiary’s instructions, advice and claims delivered to the Advising Bank in respect of this guarantee that are made within the validity period of the guarantee (including but not limited to claim (s) against the guarantee) shall be construed as having been delivered to us at our counters, irrespective of whether such instruction, advice or claim is presented in electronic or physical form. We undertake to honor such instructions, advices and claims, without deduction of any kind in accordance with the terms of the guarantee received through and from the Advising Bank. For the sake of clarity, availability of this guarantee at the counters of the Advising Bank shall not, in any manner, prejudice or invalidate beneficiary preference and/or right to directly deal with us OR deliver to us any written instructions or claim on the guarantee.

This guarantee shall be governed and construed in accordance with the laws and regulations of the emirate of Dubai and (to the extent that the same are applicable therein) the laws and regulations of the United Arab Emirates.